

Navigating Your Program Manual: "Policies, Procedures & Billing Instructions (PPBI)"

A handy guide to finding things fast in your PPBI!

Topic	Location
Billing Codes	Familypact 19-21, 23-25
Claims & Reimbursement Issues	Familypact 27-33
Client Care Benefits Package	Familypact 16
Client Care Standards & Services	Familypact 9-14
Client Eligibility	Familypact 4
Client Eligibility Certification (CEC) Form	Familypact 7
Client Responsibilities	Familypact 6
Clinical Services Benefits Grid	Familypact 18
Diagnosis Codes Listing	Familypact 15
Drug and Supply List	Familypact 22
HAP Card Activation	Familypact 8
Helpful Phone Numbers	Familypact 42
Lab Information	Familypact 34-40
Office Visit Codes	Familypact 17
Pharmacy Information	Familypact 41
Program Overview	Familypact 1
Provider Enrollment & Responsibilities	Familypact 2-5
TARs	Familypact 26